

Policies

Returns & Payment Policies

Return policy: If any merchandise is damaged on receipt, we will replace it at no charge to you. Please contact us via phone or email us at: tcpoffice@aol.com for a return authorization number, and instructions.

If you are not satisfied with the merchandise, and wish to return it, please contact us, *within 30 days of the date on the invoice*. We will provide you with an authorization number and instructions for return. The merchandise must be returned, unused and in resaleable condition. Upon our receipt of the returned merchandise, you will be mailed a refund check, minus a 20% restocking fee.

Payment policy: We will be happy to invoice you if a purchase order number is included or charge merchandise to your credit card. All funds are in U. S. Dollars.

Shipping & Handling Charges

Shipping & Handling will be charged using the following scale based on the dollar amount of your purchase:

Up to \$50 = \$9.00

\$50.01 - \$100 = \$15.00

\$100.01 - \$500. = \$22.00

\$500.01 - \$1,000. = \$30.00

\$1,000.01 and up = Actual cost of shipping, no added charges for handling.

NOTE: There is an additional charge for shipping outside of the US. When we have processed your order and calculated this cost, we will email the total to you for approval, prior to processing your credit card charge. Any additional taxes, fees or duties are the responsibility of the customer.